

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination FERIA ET AL.	
		Examiner Johnna R Stimpak	Art Unit 3623	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Burns, Louis J. "Adding Value, Not Cost" Financial Times. London: April 12, 1999 (from Proquest)
	V	Hudgins-Bonafield, Christy. "The message about TCO". Information Week. Manhasset: June 15, 1998 (from Proquest)
	W	"New GartnerGroup Report from Gartner Direct Aims to Reduct IT Total Cost of Ownership". Business Wire. New York: Feb. 4, 1999 (from Proquest)
	X	"Ten Ways to Save Millions". Capacity Management Review. Naples: Nov. 1994 (from Proquest)

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.